

HM Telecom

Residential NBN - Critical Information Summary (CIS)

This Critical Information Summary provides a summary of HM Telecom Residential NBN plans, pricing, typical usage information and important terms. All prices include GST.

Residential NBN Plans

Plan	Standard Price	Promo (First 6 Months)	Typical Evening Speed*	Best For
25/10	\$85	\$55	Up to 25 Mbps	Browsing & HD Streaming
50/20	\$100	\$70	Up to 50 Mbps	Families & Video Calls
100/20	\$105	\$75	Up to 100 Mbps	Gaming & 4K Streaming
500/50	\$110	\$80	Up to 500 Mbps	Large households
1000/100	\$137.50	\$107.50	Up to 1000 Mbps	Power users
2000/200	\$189	\$159	Up to 2000 Mbps	Maximum performance

What's Included

- Unlimited Data
- No Lock-in Contract
- Australian Based Support
- BYO Compatible Modem or purchase from HM Telecom
- Easy Switching

Important Information

Actual speeds may vary depending on your NBN access technology, Wi-Fi environment, customer equipment, connected devices, destination server and network conditions.

Terms & Conditions

- Promotional pricing applies for the first six (6) months for eligible new Residential NBN customers unless otherwise stated.
- Standard monthly pricing applies after the promotional period.
- Availability is subject to service qualification and NBN technology.
- Unlimited data is subject to HM Telecom's Fair Use Policy.
- No lock-in contract unless otherwise specified.
- Additional installation or hardware charges may apply where applicable.
- All prices include GST.

Speed Information

* Typical Evening Speeds are measured during the busy evening period (7:00 pm–11:00 pm). 'Up to' speeds represent the maximum attainable performance under ideal conditions and are not guaranteed.

Contact

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