

# HM Telecom eSIM Companion Plan Critical Information Summary

## Plan Overview

The HM Telecom eSIM Companion Plan allows a compatible Apple Watch or Samsung Galaxy Watch to share your existing HM Telecom mobile number so you can make and receive calls when your phone is not nearby.

## Pricing

One-off Activation Fee: \$5.50  
Monthly Access Fee: \$11.00 per month  
Included Data: 1GB per month

## Eligibility

Requires an active HM Telecom mobile service, a compatible GPS + Cellular smartwatch, a compatible smartphone, Bluetooth during setup, internet access for activation, and the latest supported operating system.

## Important Information

One Number can only be paired with one smartwatch at a time.  
No native SMS or MMS support. Compatible internet messaging apps may work over mobile data or Wi-Fi where supported.  
No physical SIM card is required.

## Supported Devices

Apple: iPhone 6 and later with Apple Watch Series 4 and later (including Ultra models).  
Samsung: Galaxy S8 and later with compatible Galaxy Watch Active2, Watch3, Watch4, Watch5, Watch6, Watch7, Watch Ultra and later.

## Frequently Asked Questions

- Only one smartwatch can be connected at a time.
- The Companion Plan includes its own 1GB monthly data allowance.
- If data is exhausted, mobile data resumes next billing cycle.
- Activation usually completes within minutes.
- The Companion Plan is intended for use within Australia.

## Support

HM Telecom  
Phone: 1300 309 984  
Website: [www.hmtel.com.au](http://www.hmtel.com.au)

## **Disclaimer**

Information is subject to change without notice. Device compatibility, activation times and service availability depend on network conditions, supported devices and HM Telecom Terms and Conditions.