

Mr Test Account TIAB 9 Hunter St SYDNEY NSW 2000

## **Account** Details

NEW CHARGES	\$7.15
NEW CHARGES DUE	15 Sep 2014
OVERDUE - PAY NOW	\$0.00
ACCOUNT NUMBER	361069
INVOICE NUMBER	361069-144
DATE OF ISSUE	28 Aug 2014
PAGE NUMBER	1 of 3

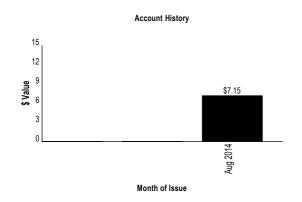
## Account Summary

PREVIOUS	REVIOUS ADJUSTMENTS RECEIVED NEW		NEW CHARGES	AMOUNT DUE
\$0.00	\$0.00	\$0.00	\$7.15	\$7.15

## **Important** Information

Important Information you would like to notify your customers can be placed here.

## **Billing** History



## **Charges** Summary

Internet	\$1.35
Mobile	\$5.15
GST	\$0.65
Total Charges	\$7.15

## **Contact** Details

Customer Service 1300 762 091 **Fax** 1300 762 091

Line Faults, Internet Support & Pay-By-Phone 1300 762 091

# Payment Slip

#### Remittance Advice

Please detach this remittance advice and return it together with your cheque or Money Order made payable to:

Telecommunications Payment Services PO Box R1768 Royal Exchange NSW 1225





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#### **Bulletin** Board

### This is what a sub heading looks like

- This is what a bullet point looks like
- This is what a second bullet point looks like
- 1. This is what numbered text looks like
- . This is what a second line of numbered text looks like

#### This is what a sub footer looks like

This is what the first line of body text looks like ----- END

## This is what a main footer looks like

#### INFORMATION ON PREMIUM SERVICES

Premium Services (or PSMS) generally begin with a 19 number, and can consist of the following; voting lines, ringtones and sports scores etc. Charges for these services are higher than standard SMS rates and can be billed in the following way;

- ' Flat rate: Flat fixed fee for each SMS sent to and/or received from a premium number, or a flat fee per phone call made to the premium service.
- ' Subscription: Opt into an ongoing subscription with associated charges.
- Joining Fees: Charged an additional joining fee as part of an ongoing subscription

  Timed Rate: Premium call is times and charged at a per minute rate
- ' Data Volume Charge: Charged according to how many kilobytes of data are downloaded

#### CALL OUR CUSTOMER SERVICE TEAM TO REQUEST FREE BARRING OR OPTING OUT OF PSMS

To bar Telstra and Optus mobile PSMS please call our customer service team. We can also assist you in opting out of current PSMS subscriptions. Orders take up to 1 business day to process, and once the opt-out is complete there will be no further charges for that particular subscription.

#### **COMPLAINTS ABOUT PSMS SERVICES**

If you should need to raise a complaint about your Premium Service you should contact the content provider who supplied you with the Premium Service in the first instance. Our customer service team will assist you in resolving such matters.

## How To Pay



Biller Code: 707364 Ref: 3610698

### **BPay**

Contact your participating Bank, Credit Union or Building Society, either by internet or telephone, to make this payment from your cheque, savings or credit card account. When prompted enter the biller code and your Customer Reference.

Tel: 13 22 65 Tel: 13 22 21 Internet: www.national.com.au Internet: www.commbank.com.au National Australia Bank Commonwealth Bank Westpac Banking Corp Tel: 13 20 32 Internet: www.westpac.com.au Tel: 13 33 30 Tel: 13 13 14 St George Bank Internet: www.stgeorge.com.au Internet: www.anz.com.au Suncorp Metway Bank Tel: 13 11 55 Internet: www.suncorpmetway.com.au



## Credit Card

You can now pay your phone bill 24 hours per day by using our automated credit card system. Simply call 1300 762 091 to pay your bill day or night. A receipt number will be provided for your records.

Alternatively complete your credit card details in the form below and post to the address on the front of the payment slip.



### Paying In Person

Please present this payment slip at any Post Office where cash, cheque or credit card will be accepted using the barcode.



### Mail

Detach the payment slip from the bottom of the bill and return it together with your cheque made payable to Telecommunications Payment Services.

# DD

### Direct Deposit

032-002 Westpac Banking Corporation BSB: Account No. 483217

Please ensure you use your account number as the reference number so we can track your payment.



#### **Direct Debit**

Contact Customer Service to setup Direct Debit.



All payments made by BPay, Credit Card or Direct Debit will be processed by our payment clearing house Telecommunications Payment Services

To access usage please use our customer portal or contact us for more information.

A charge may apply for billing enquiry calls or alternatively you may contact us via our website.

Payment:	MasterCard	Visa	Amex	Diners	If yo
Card No:					If yo Cred cred
Expiry Date:		Signature:			Tele Pay PO
Name on Card:					Roy
Verification Code:		last 3 numbers on the sig	gnature panel, or the 4 number	rs above the card number	

u would like to pay by dit Card please fill in your lit card details and send to:

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ACCOUNT NUMBER	361069
INVOICE NUMBER	361069-144
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Service Summary Service	Cha	arge Type		Date	No. of Calls	Total Cost
0490000000 - Test TIAB TEST 1GB	Mol Mol Mol	pile Broadband Month pile Broadband Month pile Broadband Usag pile Access Fee pile Data S	hly Access	20 Aug 2014 to 21 Aug 20 Aug 2014 to 21 Aug 20 Aug 2014 to 20 Aug 20 Aug 2014 to 22 Aug 20 Aug 2014 to 20 Aug 20 Aug 2014 to 20 Aug Total for 049000	g 2014 g 2014 g 2014 g 2014	\$0.65 \$0.05 \$4.69 \$0.14 \$0.32 <b>\$6.50</b>
Mobile Access Fee Dates 20 Aug 2014 to 22 Aug 2014	Phone Numb	er	Charge Detail Mobile Access			<b>Cost</b> \$4.69
Mobile Broadband Dates 20 Aug 2014 to 21 Aug 2014 20 Aug 2014 to 21 Aug 2014	Phone Numb 0490000000		<b>Charge Detail</b> Mobile Broadb Mobile Broadb	and Access		<b>Cost</b> \$0.65 \$0.65
Mobile Data						
Date Time 20 Aug 2014 13:29:20 20 Aug 2014 13:31:20 20 Aug 2014 13:56:20 20 Aug 2014 13:57:20 20 Aug 2014 13:57:20 20 Aug 2014 14:02:20 Sub Total Total for Mobile Data	Origin 0490000000 0490000000 0490000000 0490000000 0490000000	Destination data usage	Description Mobile Data U	sage sage sage sage	Usage(MB) 0.014 0.472 0.004 0.07 0.008 0.009	\$0.00 \$0.11 \$0.00 \$0.02 \$0.00 \$0.00 \$0.14
Mobile Broadband	Usage Char	ge				
Date Time 20 Aug 2014 12:56:20 20 Aug 2014 12:56:20 20 Aug 2014 13:19:20 Sub Total Total for Mobile Broadbane	Origin 0490000000 0490000000 0490000000	Destination data usage data usage data usage	<b>Description</b> Mobile Broadb Mobile Broadb Mobile Broadb	and Usage	<b>Usage(MB)</b> 0.536 0.009 1.928	Cost \$0.01 \$0.00 \$0.04 \$0.05 \$0.05
Total for mobile broadball	a coage onalye					ψυ.υυ